



CHERIE K. BERRY
COMMISSIONER

JONATHAN R. BROOKS
BUREAU CHIEF
ELEVATOR AND AMUSEMENT DEVICE BUREAU

MEMORANDUM

TO: All Montgomery/KONE Escalator Owners

FROM: Jonathan R. Brooks, Bureau Chief

RE: Fabricated Escalator Steps with Step Body Cracks

DATE: July 11, 2008

Enclosed you will find a Product Bulletin that has been distributed by the KONE elevator and escalator company. The Bulletin identifies a potential problem with escalators that were installed prior to 1993. According to our records, the escalators located at your facility meet this criteria.

The Bulletin states that where the chain rollers are individually flange mounted to the step body end plate on fabricated steps, cracking can occur in the sheet metal body due to long term cyclic loading fatigue. As a result, an inspector from the Department will be contacting you in the near future to inspect the steps on your escalator(s) to ensure that they do not present a safety hazard.

If you have any questions please do not hesitate to contact this office at (919) 807-2770.