of Labor Statistics, department officials, state officials, public and private industries, the media, and interested citizens.



The Wage and Hour Bureau enforces laws that cover minimum wage, maximum hours, wage payment and child labor.

Wage payment provisions—which include the payment of promised vacation, sick pay or other benefits—cover all employees except those in federal, state and local government. The bureau

investigates worker complaints and collects back wages owed to employees.

The bureau also licenses and regulates private personnel and job listing services. Companies that charge their clients must obtain a license from the department.

The bureau also monitors procedures used to test employees and job applicants for drug use.



The *DOL Library*'s collection consists of about 12,800 volumes, which includes about 1,400 videos/DVDs. The library's collection includes resources on the various topics regulated by the department. Videos are loaned free of charge, excluding return postage.

# **N.C. Department of Labor**

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## For Further Information

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| Boiler Safety                       | 919-807-2760 |
| Budget and Management               | 919-733-7426 |
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| Drug Testing Regulation             | 919-807-2796 |
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| OSH Information                     | 919-807-2971 |
| To report accidents/file complaints | 919-807-2796 |
| Agricultural Safety and Health      | 919-807-2923 |
| Consultative Services Bureau        | 919-807-2899 |
| Education, Training and             |              |
| Technical Assistance Bureau         | 919-807-2875 |
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| Carolina Star Program               | 919-807-2909 |
| Planning, Statistics and            |              |
| Information Management Bureau       | 919-807-2950 |
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| Wilmington Office                   | 910-251-2678 |
| Western Office (Charlotte)          |              |
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| Private Personnel and               |              |
| Job Listing Services                | 919-807-2796 |
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| Wage and Hour                       | 919-807-2796 |
| Youth Employment                    | 919-807-2796 |
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Cherie Berry
Commissioner of Labor











Cherie Berry
Commissioner of Labor

# **About the Department**

Under state law, the N.C. Department of Labor is responsible for promoting the health, safety and general well-being of more than 4 million workers. The laws and programs the department administers affect every worker—and virtually every person—in the state.



The state constitution provides for the statewide election of a labor commissioner every four years. The commissioner heads the Labor Department and serves as a member of the Council of State. State law gives the commissioner broad regulatory and enforcement powers to carry out the department's duties and responsibilities.

DOL history dates back to 1887, when the General Assembly created the Bureau of Labor Statistics. In a reorganization of labor function in 1931, the General Assembly laid the groundwork for the department's transformation into an agency with laws and programs affecting most state citizens.

DOL divisions and bureaus carry out its principal regulatory, enforcement and informational programs.

The Occupational Safety and Health Review Commission of North Carolina operates independently from the department. The commission, whose members are appointed by the governor, hears appeals of citations and penalties imposed by the Occupational Safety and Health Division.

DOL serves the workplace. Its programs, as well as the information it makes available, help industry managers, small business owners, manufacturing employees and all those who work in North Carolina perform their work safely. For details about DOL programs, call toll-free 1-800-NC-LABOR (1-800-625-2267) or, in the Raleigh area, 919-807-2796.

### **Divisions and Bureaus**



The *Boiler Safety Bureau* enforces the Uniform Boiler and Pressure Vessel Act of North Carolina. The bureau regulates pressure vessels subject to the law. The bureau conducts periodic inspections of vessels and monitors inspection reports.

The bureau maintains records on ownership, location and condition

of boilers and pressure vessels being operated. It also issues operating certificates to boiler owners and operators who meet requirements. More than 91,000 boilers and pressure vessels are currently on record with the bureau.



The *Elevator and Amusement Device Bureau* oversees the installation and safe operation of all elevators, escalators, workman's hoists, dumbwaiters, moving walks, aerial passenger tramways, amusement rides, inclined railways, and lifting devices for people with disabilities that operate in public establishments (except federal buildings) and private places of

employment. The bureau conducts more than 31,000 annual inspections. The bureau also approves plans and applications for equipment that falls under this jurisdiction.

The bureau conducts regular, periodic inspections of all ride-operating equipment in the state and provides technical assistance. The bureau also will review for architects and builders plans for proposed elevators and related equipment.

The *Employment Discrimination Bureau* enforces the Retaliatory Employment Discrimination Act. This 1992 law protects employees who in good faith file or initiate

an inquiry in relation to workers' compensation claims or exercise their rights under the state's Occupational Safety and Health Act, the Wage and Hour Act, and various other laws.



The *Mine and Quarry Bureau* conducts a wide program of inspections, education and training, and technical assistance on the operation of mines and quarries. The bureau helps operators to train their employees in safe working procedures. About 400 private-sector mines, quarries, and sand and gravel pit operations that employ more than 3,500 citizens fall under

the bureau's jurisdiction.

The *Occupational Safety and Health Division* administers a broad scope of workplace safety and health laws that apply to the private sector and all state and local government agencies. The Compliance Bureaus conduct about 4,500 inspections a year. The bureaus conduct investigations of employee complaints, investigations of work-related accidents and deaths, randomly scheduled site inspections, and follow-up inspections of companies previously cited for OSHA violations.

OSH offers free services to more than 260,000 private and public employers under its jurisdiction through its *Consultative Services Bureau*. The *Education, Training and Technical Assistance Bureau* provides a variety of training and outreach services for the public. The bureau responds to public requests for training, speeches and standards interpretations as well as hosts multiple training



courses through the state. It also develops and provides publications on occupational safety and health topics.

The Agricultural Safety and Health Bureau inspects migrant housing to ensure it meets applicable standards.

The survey unit of the *Research* and *Information Technology* collects, processes and publishes

information on workplace injuries, illnesses and fatalities for statistical purposes and educational outreach. These data are used by the U.S. Department of Labor, Bureau