

## Public Agency Referrals

### [N.C. Department of Labor](#)

919-807-2796  
1-800-NC-LABOR (1-800-625-2267 in-state N.C. calls only)  
<http://www.nclabor.com>

#### [Boiler Safety Bureau](#)

Boiler and pressure vessel inspections

919-807-2760

#### [Research & Policy Development](#)

Injury, illness and fatality statistics

919-733-2758

#### [Elevator and Amusement Device Bureau](#)

919-807-2770

#### [Employment Discrimination Bureau \(EDB\)](#)

Alleged discrimination against employees because they have engaged in activities protected under the Occupational Safety and Health Act, N.C. Wage and Hour Act, Mine Safety and Health Act, or Workers' Compensation Act, as well as for carrying the sickle cell trait, use of genetic testing information, participating in the National Guard, and participating in the juvenile court system concerning the employee's child

919-807-2831

#### [Mine and Quarry Bureau](#)

Mine and quarry consultation and training.

919-807-2790

#### [Wage and Hour Bureau](#)

Minimum wage, overtime pay, wage payment (promised wages), youth employment (child labor work permits), medical payment law, Private Personnel and Job Listing Services laws, Controlled Substance Examination Regulation Act

919-807-2796

### [NCDOL Occupational Safety & Health \(OSH\) Division](#)

919-807-2900

#### [Agricultural Safety & Health Bureau](#)

Migrant housing inspections and registration.

919-807-2923

#### [Consultative Services Bureau](#)

The bureau provides free on-site consultation on safety and health

919-807-2899

matters, as well as administers the Safety and Health Achievement Recognition Program (SHARP).

[Education, Training & Technical Assistance Bureau](#) 919-807-2875

The bureau provides training, outreach and standards assistance and administers Star and Safety Awards recognition programs. Download an OSH [Form 300](#).

[Planning, Statistics and Information Management Bureau](#) 919-807-2950

Maintains OSH investigative files, targeting system and OSH statistics.

[Hazardous Chemicals Right-to-Know](#) 919-807-2896

[Safety Awards](#) 919-807-2908

**U.S. Department of Labor  
Wage & Hour Division**

**Federal minimum wage and overtime, Davis-Bacon Act, Polygraph Test law, Family and Medical Leave Act (FMLA)**

Raleigh District Office 919-790-2741  
Charlotte District Office 704-749-3360  
National Toll-Free Number 1-866-4-USWAGE (1-866-487-9243)  
Website Address <http://www.dol.gov/esa/whd>

**U.S. Department of Labor  
Employee Benefits Security  
Administration**

**Pensions, retirement, 401K Plans, health/medical insurance (COBRA), profit sharing**

Atlanta Address 601 Forsyth St., S.W., Room 7B54  
Atlanta, GA 30303  
404-302-3900 or 1-866-444-3272  
Website Address <http://www.dol.gov/ebsa>

**U.S. Department of Labor  
Veterans Employment &  
Training**

919-814-0452

\*\*For questions on federal laws regarding veteran rights and rights while on duty with the National Guard or Reserves, contact the Veterans Representative at your local [Employment Security Office](#) (ESC). For questions on rights while on state duty with the National Guard, contact the N.C. Department of Labor [Employment Discrimination Bureau](#) (EDB).

<b>Equal Employment Opportunity Commission</b>	<b>Discrimination based on age, race, sex, religion, national origin, color, disability [including the Americans with Disability Act (ADA), and pregnancy]</b>	
	Raleigh District	434 Fayetteville St., Suite 700 Raleigh, N.C. 27601-1701 919-856-4064
	Charlotte District	129 W. Trade St., Suite 400 Charlotte, N.C. 28202 704-344-6682
	Greensboro District	801 Summit Avenue Greensboro, N.C. 27405 336-547-4188
	Toll-free number for EEOC office	1-800-669-4000
	EEOC/ADA Posters	1-800-669-3362
	ADA Questions	1-800-949-4ADA
	Website Address	<a href="http://www.eeoc.gov">http://www.eeoc.gov</a>
<b>N.C. Industrial Commission</b>	<b>Workers' Compensation</b>	
	Raleigh	919-807-2501 1-800-688-8349
	Website Address	<a href="http://www.ic.nc.gov/">http://www.ic.nc.gov/</a>
<b>National Labor Relations Board</b>	<b>Union contracts, collective bargaining &amp; complaints concerning unions</b>	
	Region 11, 4035 University Parkway, Suite 200 Winston-Salem, N.C. 27106-3325	336-631-5201
	Website Address	<a href="http://www.nlrb.gov">http://www.nlrb.gov</a>
<b>U.S. Citizenship and Immigration Services (USCIS)</b>  <b>1-800-375-5283 (Toll-Free)</b>	Information to U.S. Citizenship and Immigration Services (USCIS) within the Department of Homeland Security (DHS). Information about various administrative and management functions and responsibilities now within the DHS that were once in the former Immigration and Naturalization Service (INS).	
	Website Address	<a href="http://www.uscis.gov/portal/site/uscis">http://www.uscis.gov/portal/site/uscis</a>
<b>U.S. Immigration and Customs</b>	To report any suspicious activity, please call 1-866-DHS-2-ICE (1-866-347-2423).	

<b>Enforcement (ICE)</b>	Web site Address: <a href="http://www.ice.gov">http://www.ice.gov</a>	
<b>N.C. Lawyer Referral Service</b>	Raleigh/Cary 919-677-8574 Toll-free (NC Only) 1-800-662-7660	
	North Carolina Bar Association Website Address	<a href="http://www.ncbar.org/public-resources/lawyer-referral-service/">http://www.ncbar.org/public-resources/lawyer-referral-service/</a>
<b>Legal Services</b>	919-856-2564 (Central Office in Raleigh, N.C. for information on local offices throughout the State) 1-866-219-5262	
	Website Address	<a href="http://www.legalaidnc.org">http://www.legalaidnc.org</a>
<b>N.C. Department of Insurance</b>	<b>Consumer Division</b>	
	Raleigh	855-408-1212
	Website Address	<a href="http://www.ncdoi.com">http://www.ncdoi.com</a>
<b>Internal Revenue Service</b>		
	Tax Assistance	1-800-829-1040
	Tax Forms	1-800-829-3676
	Website Address	<a href="http://www.irs.ustreas.gov">http://www.irs.ustreas.gov</a>
<b>N.C. Department of Revenue – Tax Assistance</b>	1-877-252-3052 (Toll-free)	
	Website Address	<a href="http://www.dornrc.com">www.dornrc.com</a>
<b>Office of State Personnel</b>	<b>Employee Relations</b>	
	Raleigh	919-807-4800 <a href="mailto:ask_hr@nc.gov">ask_hr@nc.gov</a>
	Website Address	<a href="http://oshr.nc.gov/">http://oshr.nc.gov/</a>
<b>N.C. Department of Health &amp; Human Services</b>	<b>Care Line (Human services e.g. questions concerning the operation of nursing homes and day cares and questions on social programs such as AFDC, Food Stamps, Medicare, Medicaid, child abuse, new hire reports, etc.)</b>	
	In-State callers	1-800-662-7030
	Office of Civil Rights	404-562-7886 or 800-368-1019
	Website Address	<a href="https://www.ncdhhs.gov/">https://www.ncdhhs.gov/</a>

<b>N.C. Department of Justice Attorney General's Office</b>	<b>Consumer Protection</b>	
		919-716-6400
	Website Address	<a href="http://www.ncdoj.com/">http://www.ncdoj.com/</a>
<b>N.C. Department of Commerce</b>		
	Worker Adjustment and Retraining Notification (WARN) Act (Plant Closings 100+ Employees)	Raleigh 919-814-0400 1-800-562-6333 <a href="http://nccommerce.com/workforce/businesses/warn-information">http://nccommerce.com/workforce/businesses/warn-information</a>
	Business Resources	Business Resources 919-814-0400 (Raleigh) 1-800-562-6333 <a href="https://www.nccommerce.com/smallbusiness">https://www.nccommerce.com/smallbusiness</a>
	Labor Market Research (Rates for hourly positions & unemployment rates)	919-707-1500
	Div. of Employment Security (Unemployment)	919-707-1000
	Apprenticeship & Training	919-814-0303
	Website Address	<a href="http://www.ic.nc.gov/">http://www.ic.nc.gov/</a>
	Immigration Questions	919-814-0544
<b>N.C. Secretary of State</b>		
	Information on Corporations	919-807-2225
	Website Address	<a href="http://www.sosnc.gov/corporations/">http://www.sosnc.gov/corporations/</a>
<b>Office of Employee Classification</b>		
		919-807-2582 phone 919-715-0282 fax
<b>Office of Federal Contract Compliance</b>		800-397-6251
<b>Social Security Administration</b>		1-800-772-1213 (Including Disability Questions)

Website Address <http://www.ssa.gov>

## U.S. Bankruptcy Court

Eastern (Wilson, N.C.)  
Website Address 252-237-0248  
<http://www.nceb.uscourts.gov>

Eastern District Raleigh Branch (Franklin,  
Granville, Harnett, Johnston, Vance,  
Wake and Warren counties)  
Website Address 919-856-4752  
<http://www.nceb.uscourts.gov>

Middle (Greensboro, N.C.)  
Website Address 336-333-5647  
<http://www.ncmb.uscourts.gov>

Western (Charlotte, N.C.)  
Website Address 704-350-7500  
<http://www.ncwb.uscourts.gov>

## N.C. Legislators

Raleigh 919-733-4111  
Website Address <http://www.ncga.state.nc.us>

## N.C. Department of Public Instruction

Charter Schools 919-807-3300

## N.C. State Operator

### Office of Information Technology Services

Raleigh 919-733-1110  
Website Address <http://it.nc.gov/>

## Zip Code Information

<http://www.usps.gov/ncsc>

## N.C. Official Website

<http://www.ncgov.com>

## Consumer Price Index

<http://www.bls.gov/cpi>