

Public Agency Referrals

[N.C. Department of Labor](#)

(919) 807-2796
 800-NC-LABOR (800-625-2267 in-state N.C. calls only)
<http://www.nclabor.com>

[Apprenticeship & Training Bureau](#) (919) 733-7533
 On-the-job training program

[Boiler Safety Bureau](#) (919) 807-2760
 Boiler and pressure vessel inspections

[Research & Policy Development](#) (919) 733-2758
 Injury, illness and fatality statistics

[Elevator and Amusement Device Bureau](#) (919) 807-2770

[Employment Discrimination Bureau \(EDB\)](#) (919) 807-2831
 Alleged discrimination against employees because they have engaged in activities protected under the Occupational Safety and Health Act, N.C. Wage and Hour Act, Mine Safety and Health Act, or Workers' Compensation Act, as well as for carrying the sickle cell trait, use of genetic testing information, participating in the National Guard, and participating in the juvenile court system concerning the employee's child

[Individual Development Accounts \(IDAs\)](#) (919) 733-1387
 Social program to help people escape from poverty

[Mine and Quarry Bureau](#) (919) 807-2790
 Mine and quarry consultation and training.

[Wage and Hour Bureau](#) (919) 807-2796
 Minimum wage, overtime pay, wage payment (promised wages), youth employment (child labor work permits), medical payment law, Private Personnel and Job Listing Services law, Controlled Substance Examination Regulation Act

[N.C. Occupational Safety & Health \(OSH\) Division](#)

(919) 807-2900

[Agricultural Safety & Health Bureau](#) (919) 807-2923
 Migrant housing inspections and registration.

Consultative Services Bureau	(919) 807-2899
The bureau provides free on-site consultation on safety and health matters, as well as administers the STAR recognition and safety award programs.	
Education, Training & Technical Assistance Bureau	(919) 807-2875
The bureau provides training, outreach and standards assistance. Download an OSH Form 300 .	
Planning, Statistics and Information Management Bureau	(919) 807-2950
Maintains OSH investigative files, targeting system and OSH statistics.	
Hazardous Chemicals Right-to-Know	(919) 807-2896
Safety Awards	(919) 807-2908

U.S. Department of Labor Wage & Hour Division	Federal minimum wage and overtime, Davis-Bacon Act, Polygraph Test law, Family and Medical Leave Act (FMLA)
	National Toll-Free Number 1-866-4-USWAGE (1-866-487-9243)
	Web Site Address http://www.dol.gov/esa/whd
U.S. Department of Labor Employee Benefits Security Administration	Pensions, retirement, 401K Plans, health/medical insurance (COBRA), profit sharing
	Atlanta Address 601 Forsyth St., S.W., Room 7B54 Atlanta, GA 30303 404-562-2156 or 1-866-444-3272
	Web Site Address http://www.dol.gov/ebsa
U.S. Department of Labor Veterans Employment & Training	(919) 733-7402
	**For questions on federal laws regarding veteran rights and rights while on duty with the National Guard or Reserves, contact the Veterans Representative at your local Employment Security Office (ESC). For questions on rights while on State duty with the National Guard, contact the N.C. Department of Labor Employment Discrimination Bureau (EDB).
State Departments of Labor	http://www.dol.gov/esa/contacts/state_of.htm
N.C. Employment Security Commission	(919) 733-3098

Immigration Questions	(919) 733-4896
Labor Market Research (Rates for hourly positions & unemployment rates)	(919) 733-2936
Web Site Address	http://www.ncesc.com

Equal Employment Opportunity Commission	Discrimination based on age, race, sex, religion, national origin, color, disability [including the Americans with Disability Act (ADA), and pregnancy]
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Raleigh District	1309 Annapolis Drive Raleigh, N.C. 27608 (919) 856-4064
Charlotte District	129 W. Trade St., Suite 400 Charlotte, N.C. 28202 (704) 344-6682
Greensboro District	801 Summit Avenue Greensboro, N.C. 27405 (336) 547-4188
Toll-free number for EEOC office	800-669-4000
EEOC/ADA Posters	800-669-3362
ADA Questions	800-949-4ADA
Web Site Address	http://www.eeoc.gov

N.C. Industrial Commission	Workers' Compensation
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Raleigh	(919) 807-2501 800-688-8349
Web Site Address	http://www.comp.state.nc.us

National Labor Relations Board	Union contracts, collective bargaining & complaints concerning unions	
	Region 11, 4035 University Parkway, Suite 200 Winston-Salem, N.C. 27106-3325	(336) 631-5201
	Web Site Address	http://www.nlr.gov
U.S. Citizenship and Immigration Services (USCIS) 1-800-375-5283 (Toll-Free)	Information to U.S. Citizenship and Immigration Services (USCIS) within the Department of Homeland Security (DHS). Information about various administrative and management functions and responsibilities now within the DHS that were once in the former Immigration and Naturalization Service (INS).	
	Web Site Address	http://uscis.gov/graphics/index.htm
N.C. Lawyer Referral Service	Raleigh/Cary (919) 677-8574 Toll-free (NC Only) 800-662-7660	
	American Bar Association Web Site Address	http://www.ncbar.org/public/lrs/index.aspx
Legal Services	(919) 856-2564 (Central Office in Raleigh, N.C. for information on local offices throughout the State)	
	Web Site Address	http://www.legalaidnc.org
N.C. Department of Insurance	Consumer Division	
	Raleigh	(919) 733-2032 800-662-7777
	Web Site Address	http://www.ncdoi.com
Internal Revenue Service		
	Tax Assistance Tax Forms	800-829-1040 800-829-3676
	Web Site Address	http://www.irs.ustreas.gov

N.C. Department of Revenue – Tax Assistance	877-252-3052 (Toll-free)	
	Web Site Address	www.dornrc.com
Office of State Personnel	Employee Relations	
	Raleigh	(919) 807-4800 888-WANT-OSP
	Web Site Address	http://www.osp.state.nc.us/ExternalHome/index.htm
N.C. Department of Health & Human Services	Care Line (Human services e.g. questions concerning the operation of nursing homes and day cares and questions on social programs such as AFDC, Food Stamps, Medicare, Medicaid, child abuse, new hire reports, etc.)	
	Out of State callers	(919) 733-4261
	In-State callers	800-662-7030
	Web Site Address	http://www.dhhs.state.nc.us/docs/divinfo/cs.htm
N.C. Department of Justice Attorney General's Office	Consumer Protection	
	Out of State callers	(919) 716-6000
	In-State callers	1-877-566-7226
	Web Site Address	http://www.ncdoj.com/consumerprotection/cp_about.jsp
N.C. Department of Commerce		
	Worker Adjustment and Retraining Notification (WARN) Act (Plant Closings 100+ Employees)	Raleigh (919) 661-6010 800-JOB-NEED http://www.jtpa.state.nc.us
	Business License Office	Business ServiCenter (919) 715-2864 (Raleigh) 800-228-8443 http://www.nccommerce.com/servicenter
N.C. Secretary of State		
	Information on Corporations	(919) 807-2225

Web Site Address 888-246-7636
<http://www.secstate.state.nc.us>

Social Security Administration 800-772-1213 (Including Disability Questions)

Web Site Address <http://www.ssa.gov>

U.S. Bankruptcy Court

Eastern (Wilson, N.C.) (252) 237-0248
Web Site Address <http://www.nceb.uscourts.gov>

Eastern District Raleigh Branch (919) 856-4752
(Franklin, Granville, Harnett, Johnston,
Vance, Wake and Warren counties)
Web Site Address <http://www.nceb.uscourts.gov>

Middle (Greensboro, N.C.) (336) 333-5647
Web Site Address <http://www.ncmb.uscourts.gov>

Western (Charlotte, N.C.) (704) 350-7500
Web Site Address <http://www.ncwb.uscourts.gov>

N.C. Legislators

Raleigh (919) 733-4111

Web Site Address <http://www.ncga.state.nc.us>

N.C. State Operator **Office of Information Technology Services**

Raleigh (919) 733-1110

Web Site Address <http://www.its.state.nc.us>

Zip Code Information <http://www.usps.gov/ncsc>

N.C. Official Web Site <http://www.ncgov.com>

Consumer Price Index <http://www.bls.gov/cpi>